

# LIMITED WARRANTY

**Models: DSXC, DSZC**

This heating or air conditioning unit is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance, as described below:

• **To the original owner** and his or her spouse ("owner"), the **COMPRESSOR** is warranted for the owner's **LIFETIME** or for so long as the owner owns the home in which the unit was originally installed (whichever ends first), and **all remaining parts** are warranted for a period of **10 YEARS**, except as provided below. These warranties apply only if:

- 1) The unit is installed in an owner-occupied, single family residence, and
- 2) For lifetime warranty coverage on the compressor, the unit is installed with a new indoor coil or air handler to which it is properly matched by the installer, and
- 3) The unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click on the word "Warranty" located on the left side of the home webpage. Next, click on the word "Product Registration" located on the left side of the Warranty page and follow the instructions.

Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.

• If the above warranties do not apply, then **all parts**, including the compressor, are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the dealer selling the unit over the Internet, by telephone or other electronic means is also the installing contractor for this unit.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yymm)).

As its only responsibility, and your only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a compressor that is covered by the lifetime limited warranty and that fails in the first 10 years, a new,

equivalent outdoor condensing unit. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

These warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover labor charges.

These warranties are in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

Owner Name \_\_\_\_\_

Address of Installation \_\_\_\_\_

City/State-Province/Zip-Postal Code \_\_\_\_\_

Installer Name \_\_\_\_\_

City/State-Province/Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Distributor Name \_\_\_\_\_

City/State-Province/Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Outdoor Unit \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_

Indoor Unit \_\_\_\_\_

Make \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_

Part No. PWGACHPKA  
Printed in USA  
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For further information about this warranty, contact Goodman Consumer Affairs at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

